Strategic Plan 2020 - 2024

Since opening its doors in 1987, the Bent Northrop Memorial Library has provided a multitude of services to residents of Fairfield and surrounding towns. In building upon successes of the past years, and based on recent feedback we received through structured community conversations and survey responses, the following goals were created. These goals will guide the library trustees and staff for the next five years.

**Mission Statement:**

The mission of the Bent Northrop Memorial Library is to offer individuals of all ages a safe, accessible, and empowering environment where learning, enjoyment, cultural and professional needs can be successfully met through materials, programs, services and technologies.

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**Strengthen Community Connections**

*Goal: Engage across generations and geography to foster a friendly, caring community that brings everyone together.*

- Establish a community wide platform for sharing information.
- Increase collaboration with other community organizations.
- Support and participate in community wide gatherings.
- Help preserve the rich history of the town and our people.

**Enrich Lives Through Activities and Services**

*Goal: To offer a broad spectrum of opportunities for continual learning and enjoyment.*

- Provide all community members with access to up to date technology and high-speed internet.
- Offer a robust and diverse set of activities for all ages.
- Maintain access to comprehensive collections.
- Continue to provide a welcoming environment.

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